

Longmead Avenue
Gt. Baddow
Chelmsford
Essex
CM2 7EF

9th November 2002

To:
Graham Heath
South Woodham Bathroom Centre

Re: Cloakroom and Bathroom.

Graham

When I visited your showroom to discuss the upgrading of our cloakroom and bathroom and I saw on your wall a letter of thanks from an ex-colleague of mine at work, I knew we would be in good hands by taking your advice and recommendations. Your experience certainly helped us greatly to make decisions about the final design and contents. Now the work has been completed, Janet and I would like to say how pleased we are with the results. The units, wall tiles and the colour scheme you recommended proved an excellent choice.

As for the workmanship – this was of the highest order. To describe Brian as a bathroom fitter would be completely inadequate. He is a bathroom craftsman. Everything he did, removing old tiles and units, installing new units & ceiling, plumbing, tiling, grouting and final tidying were done with care and an eye for detail which I really appreciated. He did the job as if it were for himself, no corners cut and nothing rushed. He made many useful suggestions, recommending some subtle changes which in every case helped further enhance the look and finish of the rooms. My only problem is that the standard of finish of the two rooms rather shows up my own decorating efforts in the rest of the house!

Thanks again for your advice and our best wishes to you and for the continuing success of your business.

Regards,



Tony and Janet Phillips

PS Please feel free to display this note.